

**Federal Airlines (Pty) Ltd**

Hangar 14, General Aviation
Section,
OR Tambo International Airport,
Bonaero Drive, Bonaero Park,
Johannesburg, South Africa



Tel: +27 (0) 11 395 9000

Reg No: 2004/022324/07
VAT Nr: 4050173451License No's: I/S135; I/N200;
N933D; S970D

To
MADIKWE HILLS
NA
NA
South Africa
Phone: +27 18 350 9200

E-Ticket Pnr Ref. 2060C3FF

Ticket Number: 20616024629

Booking details: Ref. MH020233

Flights:

#	Date	Flight	From	STD	To	STA	Class	Baggage	Status
1	23-Dec-23	103	Johannesburg	10:00	Madikwe Hills	11:00	Y	20 Kg	Confirmed
2	26-Dec-23	102	Madikwe Hills	11:30	Johannesburg	12:30	Y	20 Kg	Confirmed

Travellers: (Count:Adult: 6)

Traveller Name
MR. JOHANSSON NICLAS
MS. HANSSON ALEXANDRA LOUISE MARGARETHA
MS. HELGESSON WILJA LOUISE NICOLINA
MS. HANSSON HALLGREN TINDRA ALEXANDRA FIDELIE
MR. HELGESSON WIGGO FREDDIE BO AAKE
MR. HANSSON HALLGREN ELLIOT LOVE FREDRIK

Flight Remarks:**Rules:**

- o Flight 103:
 - PLEASE NOTE: A minimum of 2 (two) guests are required per booking or a single guest supplement might apply. Flight times are subject to change and may vary up to 1 (one) hour. Check in required latest 09H00 at the Customer Services Desk (ORT) or the Federal Airlines facility.
- o Flight 102:
 - PLEASE NOTE: A minimum of 2 (two) guests are required per booking or a single guest supplement might apply. Flight times are subject to change and may vary up to 1 (one) hour. For guests connecting onto domestic flights, we recommend allowing a minimum of 2 (two) hours from the above arrival times. For guests connecting onto international flights, we recommend allowing a minimum of 3 (three) hours from the above arrival times.

Booking Remarks:

- INBOUND: Staying in JHB the night before, will make their own way to the Lounge
- OUTBOUND: SA 343 26DEC JNB CPT 1430 1640
- EXTRA: The guests will need to store luggage away and borrow soft bags please.

Terms & Conditions:

GENERAL

- All flights are operated by Federal Airlines (PTY) Ltd (referred to as "Federal Airlines") unless specifically noted otherwise.
- All travel is subject to the Terms and Conditions of Carriage, as updated and amended from time to time. For a copy of the Terms & Conditions of Carriage [click here \[DC1\]](#) or visit our website.
- This booking receipt is intended for the persons named as the travellers, as per the booking details. Federal Airlines reserves the right to amend this booking receipt.
- Passengers may be required to show this booking receipt for check-in and other formalities.
- Federal Airlines offers this flight as part of its shuttle services. Times and routings may vary from day-to-day depending on actual bookings.
- Passengers booked on Shuttle flights are not guaranteed to be on the same aircraft. Federal Airlines will do all possible to assist families/groups together, subject to operational requirements.
- Federal Airlines reserve the right to include stops enroute due to operating conditions or for commercial purposes at the time.
- Passengers are advised to take out comprehensive travel Insurance.

DEPARTURE TIMES, CHECK IN & BOARDING

- Departure times are subject to change.
- The Check-In closure deadline is forty (40) minutes prior to the scheduled time of departure. The check-in desk will close at the Check-In deadline. Passengers must allow ample time to ensure they can complete the check-in procedure before this time. After Check-In closure times passengers will not be accepted for travel, we may cancel your reservations and forfeit your reservation.
- Passengers must present themselves ready for boarding no later than thirty (30) minutes prior to the scheduled time of departure or they may not be accepted for travel.

FARE RULES

- **Cancellations**
 - 15 + days prior to departure date – NO CHARGE
 - 14 - 7 days prior to departure date - 30% of total fare
 - 6 days up to 24 hours of departure time - 75% of total fare
 - Within 24 hours of departure time – 100% of total fare
- **Changes**
 - Unlimited changes permitted on all bookings at no charge, up to 72 hours prior to the departure time.
 - Fare rate differences might be applicable.
 - Changes permitted must be to a future travel date, which must be specified at the time of requesting the change.

CABIN BAGGAGE (HAND BAGGAGE / CARRY ON BAGGAGE)

- Cabin Baggage (referred to as hand baggage or carry-on baggage) must comply with the following dimensions and weight restrictions. Cabin Baggage is in excess of the prescribed dimensions or weight, or if considered unsafe for any reason, must be carried as Checked Baggage or may be refused transportation on a Federal Airlines aircraft. Cabin Baggage may not be carried on a passenger's lap.

Dimensions of Cabin Baggage may not exceed 36cm x 36cm x 23cm

Weight may not weigh more than 5kg/11lbs.

Allowance each Passenger is allowed one (1) piece of Hand Baggage only.

An additional personal item such a handbag, or small bag or outdoor wear may be carried. Adults with Infants may also take a small bag containing immediate use items for the infant not exceeding 10kg/22lbs.

- The contents of cabin baggage must comply with all security and safety requirements which ensure no prohibited items or items considered as Dangerous Goods are transported by air unless specifically permitted and any conditions applied.
- For further details refer to our Terms and Conditions of Carriage and visit our website.

CHECKED BAGGAGE (HOLD BAGGAGE)

- Checked Baggage (referred to as checked baggage or hold baggage) must comply with the following dimensions and weight restrictions. Checked Baggage in excess of the prescribed dimensions or weight, or if considered unsafe for any reason, may be refused transportation on a Federal Airlines aircraft.

Dimensions of Checked Baggage (in the hold) may not exceed 60cm (24 inches) long x 40cm (16 inches) wide x 30cm (12 inches) high

Standard Baggage Allowance Weight: 20kg/44lbs Pieces: 1 per passenger.

Maximum Permitted due to Health & Safety, and Operational Restrictions:

No single item of Checked Baggage may exceed 20kg/44lbs or with combined dimensions of more than 30cms (height), 40cms (width) and 60cms (length).

- For Checked Baggage item(s) exceeding the allowance weight restriction, the weight allowance can be increased by payment of an excess weight fee per kilogram per bag, or in the case of exceeding the maximum prescribed dimensions, an excess charge will also apply.
- Any excess luggage over 20kgs needs to be pre-booked and pre-advised. Federal Airlines might not always be able to assist with excess luggage requirements that have not been pre-booked. For rates and prebooking arrangements, passengers must contact the Reservations Department at least 72 hours before the flight departure time.
- For baggage that exceeds the above limitations or any baggage at the customer's choice may be stored complimentary in the Federal Airlines luggage storing facility available between the hours of 07:30 AM and 16:00 PM, offered on a return flight basis. Excess luggage always remains the responsibility of the affected passenger.
- Members of a group and a family travelling together showing on the same Booking, may pool their baggage allowance up to the equivalent of the total pieces (only).
- The contents of checked baggage must comply with all security and safety requirements which ensure no Dangerous Goods are transported by air unless specifically permitted and any conditions applied.
- For further details refer to our Terms and Conditions of Carriage and visit our website.

FEDERAL AIRLINES EXCLUSIVE FACILITIES & GUEST RELATIONS

Federal Airlines flights depart and arrive from a private facility located in an exclusive part of the airport, a few minutes' drive away from the main terminal. This is where passengers check in for their flight with Federal Airlines and access our private lounge facility. Our exclusive facilities are available daily from 07:30 AM local time.

- **Complimentary transfers** are provided for all passengers between our facility and OR Tambo Airport. This service is available from 07:30 AM local time. Passengers wishing to make use of our complimentary transfer must provide the Federal Airlines Reservations Department with names and details of inbound flights at least 72 hours before their arrival. The Federal Airlines Transfer Bus departs from the Bus Terminal located behind the Intercontinental Hotel opposite international arrivals.

A **Meet & Greet** complimentary service is available for all passengers arriving at Johannesburg OR Tambo Airport (from the main Domestic and International Terminals Arrivals area after baggage collection), on any scheduled flight landing after 07:30 AM local time. A member of the Federal Airlines guest services team will meet passengers in the arrivals area and escort them to the vehicle that will transfer passengers to our exclusive facility. Passengers wishing to make use of the meet & greet service must provide the Federal Airlines Reservations Department with names and details of inbound flights at least 72 hours before their arrival.

PASSENGERS WITH SPECIAL REQUIREMENTS

- Passengers with any medical or special requirements must contact the Federal Airlines Reservations Department at least seventy-two (72) hours prior to the travel date.

DANGEROUS GOODS & RESTRICTED ITEMS

- Dangerous goods are articles or substances which are capable of posing a risk to health, safety, property or the environment when transported by air.
- Passengers are not permitted to carry Dangerous Goods unless they are listed as permitted to be carried if taken in cabin baggage or permitted to be carried if taken in the checked baggage.
- Other than those items listed as permitted for carriage in the cabin or checked baggage, passengers will need to contact the Federal Airlines Reservations Department at least forty-eight (48) hours prior to the travel date to provide further details and where relevant obtain permission for transportation.
- Some items are restricted due to security regulations. Refer to our website for further details.
- For further details on Dangerous Goods & Security Restricted items please visit our website or refer to the information provided at check-in.

OTHER INFORMATION

- Transport between game lodge airstrips and the actual lodges will be provided by the lodge, we constantly update the lodge staff with all flight details so that they are well prepared for our guests' arrival.
- Smoking is not permitted on any of our flights.
- Federal Airlines shall not be held responsible or liable should any passenger miss any onward flight not operated by Federal Airlines. For further details refer to the Terms & Conditions of Carriage.
- In the event of inclement weather where landing and take-off from the airstrips may not be safe, Federal Airlines may arrange for alternative transportation via road.
- Children are classified as between ages 2 – 11 years. Infants are under the age of 2 years.

<https://www.fedair.com/legal/terms-conditions>

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